

## SURREY POLICE AND CRIME PANEL

### Victim Support Services

10<sup>th</sup> October 2016

#### 1. SUMMARY

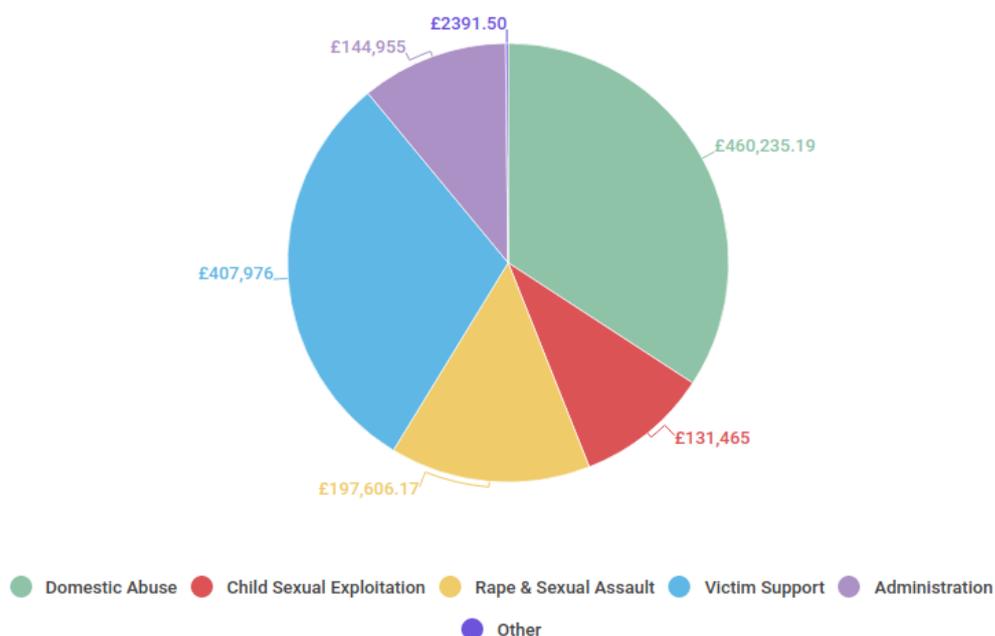
This paper details the victim services commissioned by the OPCC during the financial year of 2016/17 from an allocated budget of £1,372,554, received from the Ministry of Justice for this purpose. Grant funding has been awarded to provide a range of specialist services for victims of crime, to help them cope and recover. In addition, a three-year contract with Victim Support continues into its second year at an annual cost of £407,976 to provide a victim assessment, referral and generalist local support service.

#### 2. DETAIL

The OPCC helps to knit together a complex network of services commissioned by an array of partners including health, local and central government. Whenever appropriate, the OPCC seeks to co-commission with partners and will proactively explore how activity underway relates to the PCCs priorities can be built upon. Services are commissioned through a mixed model of procurement and grant-making.

##### 2.1 Overview of spend during 2016

The graphic below shows the breakdown of spend per priority area:



## 2.2 Specialist services

Below is a complete list of grants made to provide specialist services, which help victims of the most serious crimes, as well as their families, to cope and recover.

### 2.2.1 Domestic Abuse (DA)

- **£12,970 awarded to Reigate & Banstead Women's Aid refuge** to provide families attending the refuge with a pack of basic living essentials on arrival and that they can take with them when they move on to independent living.
- **£19,394 awarded to Reigate & Banstead Women's Aid refuge** to implement a range of therapeutic services based on the individual needs of the family and children living at this refuge, plus a project to enable school age children, living at the refuge, to have more access to the existing children's service, with one to one sessions provided on a Saturday.
- **£10,000 awarded to Reigate & Banstead Women's Aid refuge** to increase staff hours to enable the refuge to seek further funding to enhance and expand the service. In the previous financial year a similar uplift in hours allowed the refuge to secure an additional £100,000 of funding from grants and donations.
- **£12,340 awarded to yourSanctuary refuge** to provide families attending the refuge with a pack of basic living essentials on arrival and that they can take with them when they move on to independent living.
- **£15,000 awarded to yourSanctuary refuge** to provide a specialist children's service to help families recover from the abuse they have experienced. Group play, one to one work and creative activities will help children adapt to being away from other family members, home, school, their belongings and friends.
- **£10,000 awarded to yourSanctuary refuge** to extend the hours that support workers are in refuge in order to enable them to spend more time assisting clients to access benefits, move-on accommodation, employment skills, training and other support to meet their individual needs.
- **£4,693.79 awarded to Chapter 1 South West Surrey refuge** to provide additional support to children. Group play, one to one work and creative activities will help children adapt to being away from other family members, home, school, their belongings and friends.
- **£9,764.40 awarded to Chapter 1 South West Surrey refuge** to provide an uplift in staffing hours to ensure that clients are able to access staff during office hours, and in emergencies through an on-call service.
- **£29,868 awarded to Surrey Police** to fund the retention of a Multi-agency Risk Assessment Conference (MARAC) Coordinator post. The MARAC Co-ordinator plays a crucial role in researching and constructing histories of High Risk Domestic incidents, for discussion at the MARAC meeting.
- **£24,511 awarded to Signhealth** (Deafhope project) in order to provide a specialist service in British Sign Language for deaf victims of domestic abuse.

- **£100,000** (£50,000 from the Victims Fund and £50,000 from the Community Safety Fund) **awarded to East Surrey Domestic Abuse Service (ESDAS) as lead provider\*** for the provision of specialist domestic abuse Outreach Services across Surrey and to run the Freedom Programme and other appropriate group work. *This service is jointly grant-funded by the OPCC, Surrey Police and SCC.*
- **£92,816 awarded to ESDAS as lead provider\*** towards a coordinated county-wide Independent Domestic Violence Adviser (IDVA) service to victims of DA who are going through the Surrey Specialist Domestic Violence Court (SDVC).
- **£45,000 awarded to ESDAS as lead provider\*** for the provision of specialist DA Outreach Services to support the Domestic Violence Disclosure Scheme (DVDS) & Domestic Violence Protection Notices & Orders (DVPN/O) Processes. The funding will ensure victims have access to support during the DVDS and DVPN/O processes.
- **£69,436 awarded to ESDAS as lead provider\*** to provide a countywide children's service for children and young people (5-16 years) who have experienced and/or witnessed domestic abuse that will help them to make sense of their experiences, come to terms with their situation and develop and grow in self-esteem and confidence.
- **£22,000 awarded to yourSanctuary** to recruit a Helpline Development Manager to manage the day to day activities of the Surrey DA helpline, develop the three new service channels: email, webchat and text, and recruit/train/support more helpline volunteers in order to support the wider offering.
- **£27,039 awarded to Surrey Police** to fund a 1FTE Witness Care Officer to support domestic abuse cases.

\*The four Surrey Domestic Abuse Services (ESDAS, Chapter 1, yourSanctuary and North Surrey DA Service) work in a lead provider model, with funds awarded to ESDAS for allocation to all four services.

## 2.2.2 Child Sexual Exploitation (CSE)

- **£31,440 awarded to Surrey Police** to provide a dedicated Child Sexual Exploitation (CSE) Analyst. The post holder will be responsible for advising and assisting in all aspects of investigation by providing strategic and tactical analysis of multi-agency CSE intelligence to senior officers, in order to identify offenders, series and trends, and to suggest problem solving prevention, disruption and intelligence gathering opportunities.
- **£31,440 awarded to Surrey Police** to provide a dedicated Child Sexual Exploitation (CSE) Coordinator. The post holder will establish and maintain a network of contact with local partner agencies to facilitate intelligence sharing, which in turn will help identify CSE victims, perpetrators and hot spots of offending.
- **£2,300 awarded to Surrey Police** to create a short DVD to educate young people and individuals working for youth organisations - such as Youth Centres,

Guides, Scouts and Children's homes - about Child Sex Exploitation (CSE) Grooming and Social Media related issues.

- **£9,500 awarded to YMCA** to meet travel cost budget deficit and increase project management capability for two WiSE Project Workers already funded by the OPCC to deliver targeted interventions for those at risk or experiencing CSE.

### 2.2.3 Rape and sexual abuse

- **£69,251 awarded to Rape and Sexual Abuse Support Centre (RASASC) to provide another counselling hub in Leatherhead.** Through the service, experienced and professional counsellors will work on a one-to-one basis with male and female survivors of rape and sexual abuse.
- **£114,580 awarded to RASASC** to expand and develop its Independent Sexual Violence Advisor service, including the recruitment of another full time ISVA to better manage current caseloads and anticipated increase in referrals. ISVAs will support male and female victims of rape and sexual abuse providing both practical and emotional support whether the assault was recent, non-recent or historic and whether the victim wishes to report the crime to the police or not.
- **£13,774.32 awarded to RASASC** to support the delivery of Self-esteem and Confidence Classes, Helpline training course and Helpline Supervisors and Induction books for counsellors.
- **£53,240 awarded to Surrey and Borders Partnership** for the provision of a Child Independent Sexual Violence Advisor (CISVA) to provide a service to all children and young people in Surrey. *(NHS England will be providing £27,000 towards this cost, with the service commissioned by the Office of the Police and Crime Commissioner).*

### 2.2.4 Road crash victims

- **£1,000 awarded to Brake** to help deliver specialist support for bereaved and seriously injured road crime victims in partnership with the police.

### 2.3 Generalist support service

In 2015, Surrey, Sussex and Thames Valley PCCs worked together to commission national charity Victim Support to provide an assessment, referral and local generalist support service for victims of crime. Surrey PCC, along with Sussex and Thames Valley PCCs, recently took the decision to extend the existing three year framework agreement by a period of 12 months, to end on March 2019. This now allows all PCCs, including Surrey, which have 'called off' services to extend contracts (should they so choose) with Victim Support to co-terminate with the framework.

The annual cost of this service for Surrey is £407,976. Victims of crime are referred to Victim Support by Surrey Police to assess their needs and support them to cope and recover from their experiences. This could be very practical help, such as assisting with home security following a burglary to more intensive one to one support from a volunteer, helping a victim of crime to recover their confidence to resume the activities they enjoy.

### 3. Next Steps

Surrey OPCC is to launch a four year commissioning strategy; a new online funding hub and; an improved commissioning process. This is designed to increase the transparency of the PCC's commissioning of services and activities using funding allocated to his office by the Government, which is managed within two funds – the Community Safety Fund and the Victims Fund.

The strategy sets out the context for commissioning decisions based on the PCCs six headline priorities, developed in consultation for his first Police and Crime Plan 2016-20 (published August 2016). This together with the new process will give organisations greater stability through longer-term funding and help to facilitate co-commissioning.

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